

Date: **Wednesday 27 September 2017**

Time: **4pm – 6pm**

Venue: **Mezzanine floor, Jane Hodge Hall, Cornerstone, Charles Street, Cardiff**

Join Constructing Excellence in Wales (CEW) and the Royal Society of Architects in Wales (RSAW) on 27 September to hear the findings from the RIBA Client Liaison Group's ground-breaking '**Working with Architects**' survey and to explore critical issues in the client-architect relationship. Nigel Ostime of Hawkins\Brown Architects and Chair of the RIBA Client Liaison Group said, "*The format of the programme is designed to get you thinking about your work practices by putting yourself in others' shoes. Ultimately, it is part of a bigger effort to improve effectiveness, collaboration, efficiency, productivity, and, of course, outcomes in the construction industry.*"

## Outline programme

Robert Firth, RSAW President and Director of ActionCOACH, will summarize the RIBA 'Working with Architects' survey findings to set the scene for the event. Organised in a round-table format to facilitate a single group discussion, invited speakers representing architect and client teams will set the scene with a brief outline of their experience of this sometimes complex relationship. The aim is to explore how these relations might be improved in order to create a better, more viable, sustainable, resilient, and fit-for-purpose built environment. Participants will be encouraged to engage in the discussion and share their experiences, with the main points raised contributing (anonymously) to the on-going market intelligence research work of the RIBA Client Liaison Group.

## Research coverage

Some of the questions which have been raised in the research so far include:

- **What should clients do to get the most from their architects?**
- **In a volatile, uncertain, complex and ambiguous world, how can architects reassure clients?**
- **How should architects communicate the value they add?**
- **Is it important for architects to follow up post-completion?**
- **How should contractor-clients and architects work together?**

## Timing

4pm – 4.15	Registration and coffee
4.15 – 4.30	Outline of RIBA survey findings
4.30 – 4.50	Speakers' 5 mins summary
4.50 – 5.30	Group discussion
5.30 – 6.00	Networking with glass of wine and refreshments

## Speakers

**Robert Firth**, RSAW President, ActionCOACH

**Stella Saunders**, Economic Development, City of Cardiff Council

**Stephen Quin**, Director, Hughes Architects

To book please contact [rsaw@riba.org](mailto:rsaw@riba.org) or call the office on **029 2022 8987**

Cost is **£15+VAT CEW/RIBA-RSAW Members** and **£25+VAT Non Members**

Numbers are limited to first 20 bookings



RIBA core curriculum key topics: **External Management – Clients, users and delivery of services**

